SERVICE HOTLINE

## REFERENCE NUMBER: 029/2020

17 February 2020

### DELAY OF THE EQUITY DERIVATIVES AND CURRENCY DERIVATIVES NLMD PRODUCTS DISSEMINATED 14 FEBRUARY 2020

The JSE experienced a delay in finalising End of Day activities on the evening of Thursday, 14 February 2020.

The cause of the delay was due to an incorrect trade being booked that resulted in the following impacts:

- Revert back End of Day balancing and book correcting trade;
- Delays in Clearing Members to perform balancing activities;
- Delay of the End of Day process;
- Delay of the production and dissemination of Equity Derivatives (ED19.Zip and ED.Zip) and Currency Derivatives (CD.Zip) files.

We apologise for the impact to your operations and resultant inconvenience to your data clients.

# JS≣

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#### Market / Service:

Equity Derivatives Markers Data Products Currency Derivatives Market Data Products

Environment(s): Production

### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail CustomerSupport@ise.co.za

**Issued By:** 

Tshepo Modise Information Services